

SALEM PRESS

User Guide

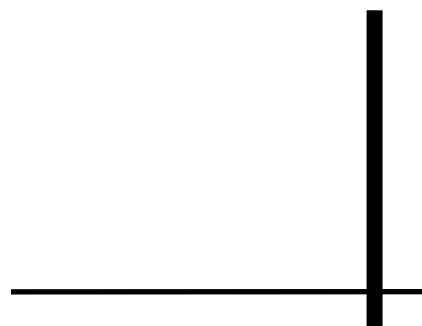


**A step-by-step
guide to
navigating the
Salem Press
Online Reference
Database**



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Overview

Thank you and welcome to Salem Press! When you purchase a print product from Salem Press, you receive free online access. Our Salem Online Database can be accessed at <http://online.salempress.com> anywhere at anytime. As a library administrator you can activate and access titles, download usage stats, manage your library's access points plus search by title or keywords, cite articles, save articles into 'my folder', and more.



The screenshot shows the Salem Press website interface. At the top, there is a navigation bar with links: HOME, HELP, ABOUT, CONTACT. To the right of these links is a yellow letter 'A' with the text 'ACTIVATE TITLE/ADMINISTRATOR LOGIN'. Below the navigation bar is a large banner image showing two people sitting on a wooden bench, one using a laptop and the other reading a book. Overlaid on the banner is the text 'SALEM PRESS' and 'Salem provides online access to all of its award-winning content'. Below the banner is a login section titled 'Login to your Library's Collection of Salem Press Titles to Start Searching Now!'. This section contains two login options: 'Remote Password' (marked with a yellow letter 'B') and 'Library Card Number' (marked with a yellow letter 'C'). The 'Remote Password' option has a text input field labeled 'Library Card Number / Remote Password' and a 'Sign In' button. The 'Library Card Number' option has a text input field labeled 'Library Card Number' and a 'Sign In' button. To the right of these options is a section for users with their own credentials, marked with a yellow letter 'D'. It contains a text input field labeled 'Login Name/Email Address', a text input field labeled 'Password', and a 'Sign In' button. Below the 'Login Name/Email Address' field is a link that says 'Forgot Password'. At the bottom of the login section is a note: 'If you do not have a login, please see your librarian or library director.' The footer of the website includes the 'SALEM PRESS' logo on the left and copyright information '© 2015 SALEM ONLINE | PRIVACY POLICY | HELP | FEEDBACK' on the right.

A- Activate Titles / Administrator: login for administrators
top right hand corner

B- Remote Password: login for students

C- Library Card Number: login for students

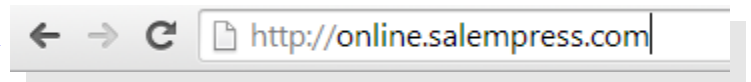
D- Library Credentials: login for students



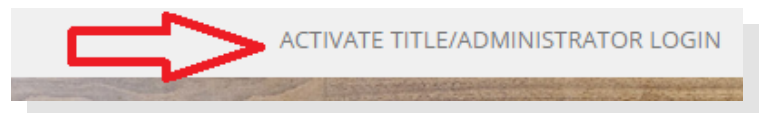
Registration

If you are new to Salem Press, you will need to register and set up an online account. Registration is quick, easy, and only necessary for brand new accounts with Salem Press.

1) Visit <http://online.salempress.com>



2) In the top right hand corner click **activate title / administrator login**.



3) Click the red **Register Now** button.

Register Now !

<input type="text" value="First Name"/>	<input type="text" value="Last Name"/>
<input type="text" value="Email"/>	<input type="text" value="Institution Name"/>
<input type="text" value="Department/Campus"/>	<input type="text" value="Book Code"/>

If no book code, [Click Here](#)

<input type="text" value="Choose a Category"/>	<input type="text" value="Specify other category here"/>
<input type="text" value="School District Name"/>	<input type="text" value="Zip Code"/>
<input type="text" value="Country"/>	<input type="text" value="State"/>
<input type="text" value="City"/>	
<input type="text" value="Address Line 01"/>	
<input type="text" value="Address Line 02"/>	
<input type="text" value="Address Line 03"/>	


REGISTER

Login ×

<input type="text" value="Login Name/Email Address"/>
<input type="password" value="Password"/>

LOGIN

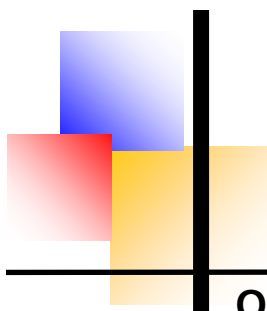
Not a user? Register your institution
[Forgot Password](#)

REGISTER NOW 

4) Enter the requested fields in the register window. *Book code is the activation code which is in the back inside cover of the print version.*

5) Click the blue **register** button.

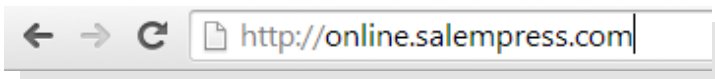
6) Check your Email for the password link to set up your administrator login.



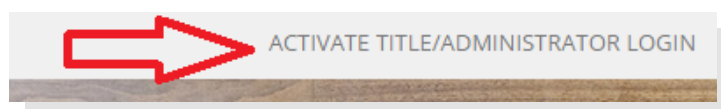
Part 1 Administrator Login

Once you register an account here is how you can login as an administrator. Administrators can activate titles, manage access and more once logged in.

1) Visit <http://online.salempress.com>



2) Click **administrator login** in the top hand right corner.



3) Login will pop up. Enter your E-mail and password then click login. *Please note that your login is case sensitive.*

Edit Library Info

Contact Name*	<input type="text" value="Salem"/>	<input type="text" value="Tutorial"/>
Email*	<input type="text" value="support@salempress.com"/>	
Institution Name*	<input type="text" value="Salem Tutorial"/>	
Department/Campus	<input type="text" value="Library"/>	
Address 1*	<input type="text" value="2 University Plaza"/>	
Address 2	<input type="text" value="Address 2"/>	
Address 3	<input type="text" value="Address 2"/>	
Institution Type*	<input type="text" value="Public Library"/> <input checked="" type="checkbox"/>	
Zip Code*	<input type="text" value="07601"/>	
Country*	<input type="text" value="USA"/>	
State*	<input type="text" value="NJ"/>	
City*	<input type="text" value="Hackensack"/>	
<input type="button" value="Update"/>		

Login

<input type="text" value="Login Name/Email Address"/>
<input type="text" value="Password"/>
<input type="button" value="LOGIN"/>
Not a user? Register your institution Forgot Password
<input type="button" value="REGISTER NOW"/>

4) Edit Library Info will pop up on your first login. If you have changes to make or information to add, fill in the blanks and click **update** at the bottom. Otherwise navigate to other pages using the links at the top of the page.



Part 2 Administrator Login

Once you edit your library information you will be able to navigate as an administrator. You will have a grey toolbar on top. The red font indicates which feature you are currently viewing.

STUDENT HOME EDIT LIBRARY INFO MANAGE ACCESS ACTIVATE TITLE MANAGE USERS USAGE REPORTS

Edit Library Info

Institution details updated successfully.

Contact Name*	Salem	Tutorial
Email*	support@salempress.com	

Student Home: View your account as a student/user and access your titles.

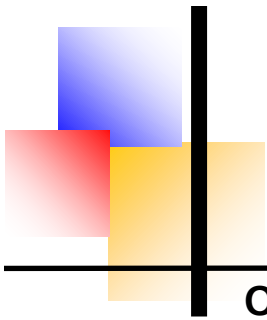
Edit Library Information: View and update your account information.

Manage Access: Manage the access points of your account. Salem supports IP authentication, EZproxy server, a remote access passcode, library card prefix number, and library card credentials. *(Refer to pages 5-7)*

Activate Title: Enter activation codes for online access. Codes are located on the back inside cover of the print version. *(Refer to page 8)*

Mange Users: View, add, and manage additional library administrators on your account.

Usage Reports: Available at the beginning of every month. You will be able to run reports for 2015 forward. If you would like to run a period from 2014 or earlier please contact customer service at csr@salempress.com.



IP Authentication Manage Access

Our Salem database offers IP authentication. This allows users to access the database on campus without having to login.

Manage Access

IP Ranges
Please call customer service at (800) 221-1592 to add additional IP ranges

Enter IP Ranges

Existing IP Ranges

Lower IP	Upper IP	Action
No data available in table		

IP Authentication– You can add up to 3 IP addresses. If you would like to add more than 3 please contact customer service at csr@salempress.com or call 1-800-221-1592. If you are unsure of your IP address, you can ask your IT department or visit www.whatismyip.com.

To enter an IP address: Enter the IP in both boxes and click the + button.

To enter an IP range: Enter starting IP in the left box. Enter the ending IP in the right box. Then click the + button.

To remove a range: Click the X under Action next to the IP you want removed.

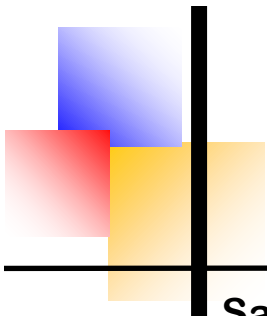
IP Ranges
Please call customer service at (800) 221-1592 to add additional IP ranges

Enter IP Ranges

Existing IP Ranges

IP Range added successfully

Lower IP	Upper IP	Action
69.124.122.7	69.124.122.7	✕



EZproxy Manage Access

Salem Press supports EZproxy authentication. This allows authentication on campus and remotely without needing a login.

EZ Proxy

+

Existing EZ proxy

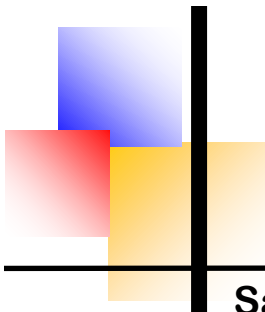
URL	Action
No data available in table	

Step 1: Add your **proxy prefix** to your account in the above area

Step 2: Add your **proxy IP** to your account. *(Refer to page 5)*

Step 3: Update the
EZproxy stanza.
Send this stanza to
your Network
Administrator.

Title Salem Press Stanza
URL <http://online.salempress.com/home.do>
HJ www.salempress.com
HJ www.history.salempress.com
HJ history.salempress.com
HJ www.literature.salempress.com
HJ literature.salempress.com
HJ www.science.salempress.com
HJ science.salempress.com
HJ www.health.salempress.com
HJ health.salempress.com
HJ salempress.com
DJ salempress.com
HJ online.salempress.com



Remote Passcode, Library Prefix, and Library Credentials

Manage Access

Salem supports remote access password, library card prefix login, and library credentials login. These can be used on or off campus.

Setting up a Remote Password: Enter the password you would like. Next click the + button . When it is successfully added it will display as shown below.

Remote Access

Enter your remote password or your 5 digit library card prefix.
Separate multiple entries with a comma.

Remote password ▼

ENTER PASSWORD HERE

×

+

Existing Passwords

Remote access key added successfully

Access Key	Remote password / Library card prefix	Action
ENTER PASSWORD HERE	Remote password	×

Setting up Library Card Prefix: Click the drop down box where it says remote passcode. You will then see a library card prefix option as shown below.

Remote password
Library card prefix

* Minimum 5 characters allowed

+

Remote Access

Enter your remote password or your 5 digit library card prefix.
Separate multiple entries with a comma.

Library card prefix ▼

ENTER LIBRARY PREFIX HERE

×

+

Existing Passwords

Setting up Library Credentials: Enter desired username in left box and password in the right box. Then click the save button.

Library Credentials

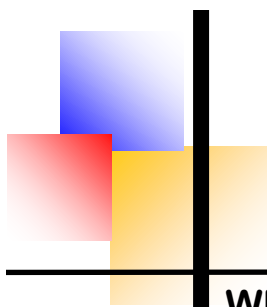
Note— Library credentials will allow all of your students to log in with the same username & password

USERNAME

PASSWORD

×

Save



Activating Titles

When you purchase a print title from Salem Press you receive free online access to that title on our online database. Each title will have an activation code on the inside back cover of the book. Or the inside back cover of the first volume of a multi-volume set. This code can be used one time only.

STUDENT HOME EDIT LIBRARY INFO MANAGE ACCESS **ACTIVATE TITLE**

Activate Title

* Please fill in the empty field

Lookup

Activate

To activate a title: Select activate title from the grey toolbar. Enter the code in the textbox above. You can look up the book to check it is the correct one. Then click activate. Once activated immediate online access is granted to the title.

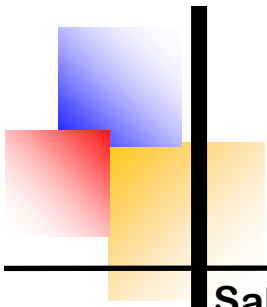
Invalid Code: First check that the code is entered correctly. Common mistakes are confusing O as zero or 1 as I. If you are still having trouble please contact customer service at csr@salempress.com.

Activate Title

Activation Code is invalid

Lookup

Activate



Usage Statistics

Salem Press provides usage stats every month. We have usage stats available for 2015 forward. We have them available in PR1 BR2, BR3 and BR4 formats. Usage stats are typically available at the beginning of every month. We send out an E-Mail to all library administrators when the stats are available to download from the database.

Please click on the below button to download usage reports:

GHP - Salem Press - (GHPADMIN)

Start Date

End Date

OR

☐ Previous Month

OR

☐ Current Month

Format:

Excel Sheet ▾

Type:

Platform Report 1 ▾

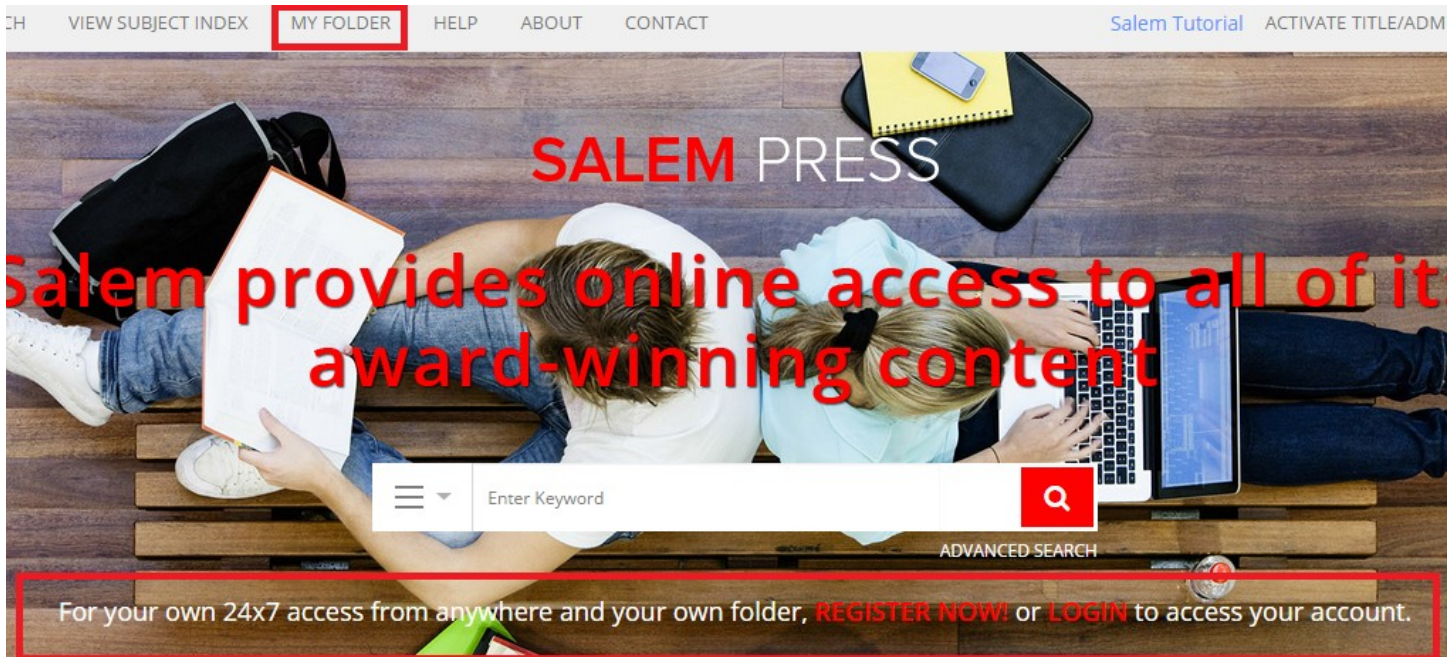
Download Report

We have archived usage stats available prior to 2015. If you would like to run a report for 2014 or older please contact customer service at csr@salempress.com

We can send the # of times a full text or PDF was accessed. We can send a report by the full year(s) or by particular month(s).

My Folder

My Folder is where users can save articles, save citations and take notes. Once a user / student is authenticated into your institutions account they have an option to create their own folder.



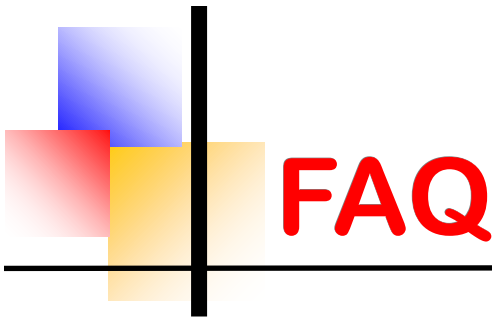
Register my folder:

The red boxes indicate how to access your folder.

- 1) Click 'My Folder'
- 2) Click Register
- 3) Enter Requested Fields
- 4) Click Register button

Login to my folder:

- 1) Click 'My Folder'
- 2) Enter Email & Password
- 3) Click Login



1) Where can I access the Marc Records? First make sure your titles are activated then visit:

http://www.salempress.com/marc_download.html

Or go to www.salempress.com and then click services.

Right Click >> Save As >> Select where to save >> Save

2) Can multiple users access at the same time? Yes.

There is no limit.

3) I forgot my password, now what? You can click activate title / administrator login >> forgot password. This will send a link to your E-mail. Or contact customer service at csr@salempress.com.

4) Can our institution have more than 1 administrator? Yes. You can have more than 1 administrator on the account. Each administrator will have their own login information.

5) My activation code is missing or invalid. Now what? Please contact customer service at csr@salempress.com or call 1-800-221-1592 or 201-968-0500.

6) I have not received an E-mail to set my password: First check your junk folder and spam. Also check with your filtering system that our support E-mail support@salempress.com is not blocked. You can also contact us at customer service at csr@salempress.com or call 1-800-221-1592 or 201-968-0500.